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THE AGE OF ARTIFICIAL INTELLIGENCE: AMERICANS WARY OF IMPACT ON DAILY LIFE, SEE HARM TO EDUCATION, BENEFITS TO MEDICAL ADVANCES, QUINNIPIAC UNIVERSITY NATIONAL POLL FINDS; AMERICANS EXPECT AI WILL CAUSE JOB LOSSES BUT WORKERS DON'T THINK THEIR OWN JOBS WILL DISAPPEAR

As artificial intelligence rapidly changes the way we live and work, Americans have mixed feelings about how AI is affecting society and have conflicting views on AI's impact on the job market, but they are in sync when it comes to concerns about AI's impact on the youngest generation and think businesses and the government are <u>not</u> doing enough in their roles around the technology. These are among the findings in a Quinnipiac (KWIN-uh-pea-ack) University national poll of adults released today examining attitudes about artificial intelligence. The survey was conducted in collaboration with the Quinnipiac University School of Computing & Engineering and the Quinnipiac University School of Business.

HOW MUCH AMERICANS KNOW

Twelve percent of Americans feel they know a great deal about AI, 35 percent feel they know a good amount, 34 percent feel they know just some, and 17 percent feel they know hardly anything about AI.

There are big generation gaps in how much American adults feel they know:

- Gen Z (1997 – 2007): a great deal (17 percent), a good amount (50 percent), just some (20 percent), and hardly anything (10 percent);
- Millennials (1981 – 1996): a great deal (13 percent), a good amount (44 percent), just some (29 percent), and hardly anything (10 percent);
- Gen X (1965 – 1980): a great deal (16 percent), a good amount (28 percent), just some (42 percent), and hardly anything (14 percent);
- Baby Boomers (1946 – 1964): a great deal (5 percent), a good amount (28 percent), just some (42 percent), and hardly anything (25 percent);
- Silent Generation (1928 – 1945): a great deal (5 percent), a good amount (6 percent), just some (50 percent), and hardly anything (38 percent).

IMPACT

When it comes to their day-to-day life, a plurality of Americans (44 percent) think AI will do more harm than good, while 38 percent think AI will do more good than harm and 18 percent did not offer an opinion.

There is a stark divide when considering household income.

Among Americans with household incomes of more than $200,000 a year, 60 percent think AI will do more good than harm in their day-to-day life, while 30 percent think AI will do more harm than good.

Among Americans with household incomes of less than $50,000 a year, 59 percent think AI will do more harm than good in their day-to-day life, while 26 percent think AI will do more good than harm.

When it comes to education, more than half of Americans (54 percent) think AI will do more harm than good, while 32 percent think AI will do more good than harm and 15 percent did not offer an opinion.

When it comes to medical advances, 59 percent of Americans think AI will do more good than harm, while 24 percent think it will do more harm than good and 17 percent did not offer an opinion.

AI TASKS

Americans were asked whether they would be comfortable with an AI tool being used to:

- screen health insurance claims: 23 percent say yes, 71 percent say no, and 6 percent did not offer an opinion;
- screen loan applications by banks: 27 percent say yes, 67 percent say no, and 6 percent did not offer an opinion;
- screen job applications by companies: 30 percent say yes, 64 percent say no, and 6 percent did not offer an opinion;
- assist police in suspect identification such as facial recognition: 53 percent say yes, 42 percent say no, and 5 percent did not offer an opinion.

"Americans are wary of AI's impact on daily life. In classrooms, the concern only deepens. But the mood shifts when AI enters the hospital or the crime lab – most see promise in medical innovation and even support its role in identifying suspects. Yet beneath the surface, an economic divide emerges: lower-income Americans tend to view AI as a threat, while those with higher incomes see it as a benefit. The public isn't rejecting AI outright – they're drawing lines based on trust, lived experience, and who stands to gain or lose," said Chetan Jaiswal, Ph.D., Associate Professor of Computer Science, Quinnipiac University School of Computing & Engineering.

Tamilla Triantoro, Ph.D., Associate Professor of Business Analytics and Information Systems, Quinnipiac University School of Business added, "The public draws the line at AI influencing personal outcomes – jobs, loans, and healthcare. But they are more open to it in policing and facial recognition, possibly because it is seen as protecting society, not personal judgment."

USING AI

Roughly 4 in 10 Americans (41 percent) say they use AI tools such as ChatGPT, Google Gemini or Microsoft Copilot either very often (16 percent) or sometimes (25 percent), while 59 percent say they use AI tools either rarely (26 percent) or never (33 percent).

Adults indicate using AI tools for the following activities: researching topics they are curious about (37 percent), school or work projects (24 percent), writing emails (18 percent), analyzing data (17 percent), creating images (16 percent), and having conversations with AI (13 percent).

"These results show a need for further education not just about how AI can be used, but also about how it actually works. One big concern is the proportion of respondents who use AI for researching topics of interest, since Large Language Models such as ChatGPT, Google Gemini, or Microsoft CoPilot, are text generators, not

search engines. These tools are not designed to judge whether or not the text they create is correct," said Brian C. O'Neill, Ph.D., Associate Professor of Computer Science, Quinnipiac University School of Computing & Engineering.

TRUST

When Americans were asked how much of the time they think they can trust the information generated by AI, 4 percent think almost all of the time, 18 percent think most of the time, 51 percent think only some of the time, and 24 percent think hardly ever.

"It's reassuring that a vast majority of Americans trust information generated by AI only some of the time or hardly ever, since it indicates that they have a healthy amount of skepticism when they use AI as a tool for research," added O'Neill.

Americans were asked whether they believe AI development is being led by people and organizations that represent their interests. Five percent believe they do represent their interests, while 37 percent believe they do not represent their interests, and a majority of Americans (54 percent) say they don't know enough about it to say.

"One thing is clear: Americans are uncertain about the motivations behind the development of Generative AI. The tech industry needs to do more to demonstrate how they are ensuring that AI will be used for good, as well as what they are doing to avert the possible negative consequences of AI and mitigate its potential to perpetuate and exacerbate existing biases," added O'Neill.

TRANSPARENCY & REGULATION

Americans 73 – 13 percent think that businesses are not doing enough to be transparent about their use of AI and 14 percent did not offer an opinion.

Americans 69 – 15 percent think that the government is not doing enough to regulate the use of AI and 16 percent did not offer an opinion.

"Americans are calling out a major trust gap when it comes to AI. There's growing frustration with companies that keep their AI practices behind closed doors, and widespread doubt that government is stepping up to regulate the technology. The message from the public is unmistakable: the transparency isn't there. Without it, confidence in both business and government erodes fast in an AI-driven world," added Jaiswal.

THE WORKFORCE

A majority of Americans (56 percent) think advancements in AI are likely to lead to a decrease in the number of job opportunities for people, 24 percent think it will not make much of a difference, and 13 percent think it is likely to lead to an increase in the number of job opportunities for people.

Among Americans who are employed, 21 percent say they are either very concerned (6 percent) or somewhat concerned (15 percent) that artificial intelligence may make their jobs obsolete, while a vast majority (78 percent) say they are either not so concerned (22 percent) or not concerned at all (56 percent). This is essentially unchanged from Quinnipiac University's May 24, 2023 poll.

"Many Americans believe AI will lead to fewer jobs nationwide, yet most feel secure in their own positions. This highlights the Workforce Paradox – collective concern about automation exists, but so does individual confidence in job security," added Triantoro.

Among Americans who are employed, roughly 4 in 10 (39 percent) say they are learning new skills to be able to use AI to be more productive at work, while 61 percent say they are <u>not</u>.

There is a noticeable gap when it comes to education level.

More than half of employed Americans with a 4-year college degree (55 percent) say they are learning new skills to be able to use AI to be more productive at work, while just over a quarter of employed Americans without a 4-year college degree (27 percent) say they are learning new skills to be able to use AI to be more productive at work.

When employed Americans were asked how much of the time they would say they use AI tools to help them do their work, close to half (47 percent) say never, 25 percent say rarely, 20 percent say sometimes, and 7 percent say very often.

"The findings reveal a growing AI divide. Workers who are learning AI skills and using AI tools are more likely to have college degrees, white-collar jobs, and higher household incomes, indicating that AI adoption is not happening evenly across the workforce," added Triantoro.

YOUNG PEOPLE

More than 8 in 10 Americans (83 percent) are either very concerned (54 percent) or somewhat concerned (29 percent) that AI will diminish the ability of the youngest generation to think for themselves, while 15 percent are either not so concerned (7 percent) or not concerned at all (8 percent).

Women are among the most concerned, as 86 percent are either very concerned (58 percent) or somewhat concerned (28 percent), while 12 percent are either not so concerned (6 percent) or not concerned at all (6 percent).

Among men, 79 percent are either very concerned (49 percent) or somewhat concerned (30 percent), while 19 percent are either not so concerned (8 percent) or not concerned at all (11 percent).

Among Gen Z Americans, 83 percent are either very concerned (44 percent) or somewhat concerned (39 percent) that AI will diminish the ability of the youngest generation to think for themselves, while 14 percent are either not so concerned (9 percent) or not concerned at all (5 percent).

"This growing dependence – even addiction – on AI chatbots has sparked widespread alarm. Women, more than men, express deeper unease about what this means for the next generation's ability to think independently. For many, the question is no longer what AI can do – but what it might be undoing," added Jaiswal.

IMPACT ON POLITICS

Eighty-six percent of Americans are either very concerned (63 percent) or somewhat concerned (23 percent) about political leaders using AI to distribute fake or misleading information, while 12 percent are either not so concerned (5 percent) or not concerned at all (7 percent).

1,562 U.S. adults nationwide were surveyed from April 3rd – 7th with a margin of error of +/- 2.5 percentage points. The survey included 867 employed adults with a margin of error of +/- 3.3 percentage points.

The Quinnipiac University Poll, directed by Doug Schwartz, Ph.D. since 1994, conducts independent, non-partisan national and state polls on politics and issues. Surveys adhere to industry best practices and are based on probability-based samples using random digit dialing with live interviewers calling landlines and cell phones.

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Email poll@qu.edu or follow us on X @QuinnipiacPoll.

18. (Adults) You have probably heard of Artificial Intelligence or AI, technology that enables computers to complete tasks that humans typically do, such as creating text, images, and making decisions. How much do you feel you know about AI; a great deal, a good amount, just some, or hardly anything?

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                  ADULTS..................................................
                                                      4 YR COLL DEG
                  Tot   Rep   Dem   Ind   Men   Wom   Yes   No

A great deal      12%   10%    9%   15%   17%    8%   15%   11%
A good amount     35    29    42    35    35    34    40    32
Just some         34    39    37    35    29    39    38    33
Hardly anything   17    20    11    13    17    17     7    23
DK/NA              2     1     1     2     2     2     1     2


                  GENERATION (YEAR BORN)............
                  GenZ  Mllnl GenX  Boomr Silent    HOUSEHOLD INCOME..........
                  1997- 1981- 1965- 1946- 1928-              50-   100-
                  2007  1996  1980  1964  1945     <50k  100k  200k  >200k

A great deal      17%   13%   16%    5%    5%       9%   10%   10%   29%
A good amount     50    44    28    28     6       35    35    40    33
Just some         20    29    42    42    50       29    38    44    30
Hardly anything   10    10    14    25    38       25    15     6     4
DK/NA              3     4     -     1     -        2     2     -     4
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19. (Adults) How much of the time do you think you can trust the information generated by AI; almost all of the time, most of the time, only some of the time, or hardly ever?

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                     ADULTS..................................................
                                                         4 YR COLL DEG
                     Tot   Rep   Dem   Ind   Men   Wom   Yes   No

Almost all the time   4%    4%    2%    3%    7%    1%    2%    5%
Most of the time     18    17    16    19    21    14    18    17
Some of the time     51    45    59    51    48    53    61    46
Hardly ever          24    29    20    24    22    26    16    29
DK/NA                 4     5     3     2     2     5     3     4


                     GENERATION (YEAR BORN)............
                     GenZ  Mllnl GenX  Boomr Silent    HOUSEHOLD INCOME..........
                     1997- 1981- 1965- 1946- 1928-              50-   100-
                     2007  1996  1980  1964  1945     <50k  100k  200k  >200k

Almost all the time   7%    6%    4%    1%    3%       4%    2%    4%    9%
Most of the time     23    22    18    11     6       16    17    17    29
Some of the time     43    54    51    53    45       43    53    59    51
Hardly ever          27    15    23    31    29       31    26    18    10
DK/NA                 1     3     4     3    18        6     2     2     1


                     KNOW ABOUT AI Q18...........    USE AI Q21................
                     Great Good  Just  Hardly        Very  Some- Rare-
                     Deal  Amnt  Some  Anythng       Often times ly    Never

Almost all the time  12%    4%    2%    1%           10%    2%    5%    2%
Most of the time     27    24    14     6            33    21    16     9
Some of the time     46    55    59    34            48    61    55    42
Hardly ever          13    17    22    50             7    13    22    42
DK/NA                 2     1     3    10             2     3     2     5
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20. (Adults) How much do you think your day-to-day life is currently impacted by AI; a lot, some, only a little, or not at all?

ADULTS...

	Tot	Rep	Dem	Ind	Men	Wom	4 YR COLL DEG Yes	No
A lot	21%	18%	22%	22%	21%	21%	19%	21%
Some	32	24	42	32	28	36	40	28
Only a little	30	32	24	32	32	28	32	28
Not at all	14	19	8	13	16	11	7	18
DK/NA	4	7	4	2	4	4	3	5

GENERATION (YEAR BORN)............

	GenZ 1997- 2007	Mllnl 1981- 1996	GenX 1965- 1980	Boomr 1946- 1964	Silent 1928- 1945	HOUSEHOLD INCOME.......... <50k	50- 100k	100- 200k	>200k
A lot	24%	25%	22%	13%	11%	19%	17%	22%	29%
Some	33	28	33	35	34	31	35	31	37
Only a little	27	37	31	26	21	28	31	37	25
Not at all	15	9	11	20	16	17	14	9	8
DK/NA	2	1	3	6	18	5	3	1	1

21. (Adults) In thinking about AI tools such as ChatGPT, Google Gemini or Microsoft Copilot, how frequently would you say you use them; very often, sometimes, rarely, or never?

ADULTS...

	Tot	Rep	Dem	Ind	Men	Wom	4 YR COLL DEG Yes	No
Very often	16%	13%	14%	19%	18%	13%	17%	15%
Sometimes	25	19	28	25	23	26	28	22
Rarely	26	27	27	26	26	26	27	25
Never	33	40	30	30	32	34	27	37
DK/NA	-	-	1	-	-	-	1	-

GENERATION (YEAR BORN)............

	GenZ 1997- 2007	Mllnl 1981- 1996	GenX 1965- 1980	Boomr 1946- 1964	Silent 1928- 1945	HOUSEHOLD INCOME.......... <50k	50- 100k	100- 200k	>200k
Very often	26%	19%	16%	8%	8%	10%	14%	15%	35%
Sometimes	22	27	33	17	15	20	25	29	32
Rarely	30	28	23	26	19	28	28	27	19
Never	22	26	28	47	53	42	32	29	14
DK/NA	-	-	-	1	5	-	1	-	-

22. (Adults) Please tell me whether you have used AI tools for any of the following activities: researching topics you are curious about, writing emails, having conversations with AI, school or work projects, analyzing data, creating images. (Totals may add up to more than 100% because multiple responses were allowed) (Results based on total sample, only asked of respondents who did not choose Never use AI tools for q21. Respondents who chose Never use AI tools for q21 assigned to Never use.)

ADULTS...

| | Tot | Rep | Dem | Ind | Men | Wom | 4 YR COLL DEG | |
							Yes	No
Researching	37%	35%	36%	40%	40%	35%	44%	34%
Writing emails	18	20	19	16	18	17	24	14
Conversations	13	9	11	13	16	9	13	12
School/work projects	24	22	27	23	26	22	30	19
Analyzing data	17	17	15	19	23	11	23	12
Creating images	16	15	18	17	20	13	17	15
Never use	33	40	30	30	32	34	27	37
SOMETHING ELSE(VOL)	3	3	3	4	4	2	3	3
DK/NA	11	10	11	10	9	12	8	13

	GENERATION (YEAR BORN)............					HOUSEHOLD INCOME..........			
	GenZ	Mllnl	GenX	Boomr	Silent				
	1997-	1981-	1965-	1946-	1928-		50-	100-	
	2007	1996	1980	1964	1945	<50k	100k	200k	>200k
Researching	42%	43%	41%	30%	14%	28%	41%	43%	51%
Writing emails	22	22	23	9	6	11	15	24	37
Conversations	23	17	11	4	3	8	13	13	22
School/work projects	38	29	29	9	3	16	20	28	42
Analyzing data	19	22	21	6	3	10	14	18	37
Creating images	29	22	20	4	1	15	18	17	27
Never use	22	26	28	47	53	42	32	29	14
SOMETHING ELSE(VOL)	2	5	2	3	4	2	4	2	6
DK/NA	9	8	9	12	24	13	9	8	5

| | KNOW ABOUT AI Q18........... | | | | USE AI Q21......... | | |
| | Great | Good | Just | Hardly | Very | Some- | Rare- |
	Deal	Amnt	Some	Anythng	Often	times	ly
Researching	51%	43%	38%	15%	74%	56%	46%
Writing emails	35	21	16	4	45	27	15
Conversations	28	13	10	4	37	17	9
School/work projects	40	32	18	7	61	35	20
Analyzing data	43	21	10	1	47	25	12
Creating images	36	22	12	2	40	25	15
Never use	18	22	35	61	-	-	-
SOMETHING ELSE(VOL)	4	3	3	3	4	3	6
DK/NA	9	10	11	15	5	12	26

23. (Adults) When it comes to - your day-to-day life, do you think AI will do more good than harm or do more harm than good?

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                    ADULTS.................................................................
                                                                4 YR COLL DEG
                    Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Do more good        38%    36%    35%    42%    46%    30%    48%    32%
Do more harm        44     46     50     41     37     51     36     48
DK/NA               18     18     15     17     17     19     16     19


                    GENERATION (YEAR BORN)............
                    GenZ   Mllnl  GenX   Boomr  Silent      HOUSEHOLD INCOME..........
                    1997-  1981-  1965-  1946-  1928-              50-    100-
                    2007   1996   1980   1964   1945       <50k   100k   200k   >200k

Do more good        47%    44%    40%    30%    23%        26%    36%    49%    60%
Do more harm        42     40     42     51     43         59     46     37     30
DK/NA               11     16     18     19     34         16     19     14     10


                    KNOW ABOUT AI Q18...........       USE AI Q21................
                    Great  Good   Just   Hardly         Very   Some-  Rare-
                    Deal   Amnt   Some   Anythng        Often  times  ly     Never

Do more good        58%    43%    35%    20%            74%    50%    28%    20%
Do more harm        31     46     44     51             17     33     56     57
DK/NA               11     11     21     29              8     18     15     24


                    EMPLOYED Q34...................
                    JOB TYPE Q41
                    White  Blue          UNION HSHLD
                    Collr  Collr         Yes    No

Do more good        52%    29%           37%    43%
Do more harm        36     54            51     41
DK/NA               12     17            12     16
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24. (Adults) When it comes to - education, do you think AI will do more good than harm or do more harm than good?

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                    ADULTS.....................................................
                                                        4 YR COLL DEG
                    Tot   Rep   Dem   Ind   Men   Wom   Yes   No

Do more good        32%   34%   27%   33%   38%   25%   34%   29%
Do more harm        54    53    60    54    49    58    52    55
DK/NA               15    13    13    13    13    16    13    16


                    GENERATION (YEAR BORN)............
                    GenZ  Mllnl GenX  Boomr Silent   HOUSEHOLD INCOME..........
                    1997- 1981- 1965- 1946- 1928-            50-   100-
                    2007  1996  1980  1964  1945     <50k  100k  200k  >200k

Do more good        31%   34%   34%   30%   24%      28%   31%   35%   44%
Do more harm        64    53    53    51    42       57    56    55    46
DK/NA                4    14    14    19    33       15    13    10    10


                    KNOW ABOUT AI Q18...........    USE AI Q21................
                    Great Good  Just  Hardly        Very  Some- Rare-
                    Deal  Amnt  Some  Anythng       Often times ly    Never

Do more good        52%   32%   30%   18%           59%   38%   26%   18%
Do more harm        40    58    54    53            33    50    62    60
DK/NA                8     9    15    29             7    12    12    22


                    EMPLOYED Q34...................
                    JOB TYPE Q41
                    White Blue        UNION HSHLD
                    Collr Collr       Yes   No

Do more good        38%   28%         29%   34%
Do more harm        53    59          59    54
DK/NA               10    13          11    12
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25. (Adults) When it comes to - medical advances, do you think AI will do more good than harm or do more harm than good?

ADULTS..

| | Tot | Rep | Dem | Ind | Men | Wom | 4 YR COLL DEG | |
							Yes	No
Do more good	59%	59%	58%	62%	68%	50%	66%	54%
Do more harm	24	24	28	22	17	31	21	26
DK/NA	17	16	15	16	15	19	13	20

GENERATION (YEAR BORN)............

| | GenZ 1997-2007 | Mllnl 1981-1996 | GenX 1965-1980 | Boomr 1946-1964 | Silent 1928-1945 | HOUSEHOLD INCOME.......... | | | |
						<50k	50-100k	100-200k	>200k
Do more good	68%	62%	56%	58%	43%	48%	61%	68%	74%
Do more harm	24	22	24	24	31	35	22	20	13
DK/NA	8	16	20	19	27	18	17	12	12

KNOW ABOUT AI Q18...........   USE AI Q21................

	Great Deal	Good Amnt	Just Some	Hardly Anythng	Very Often	Some-times	Rare-ly	Never
Do more good	66%	61%	61%	42%	70%	67%	55%	50%
Do more harm	18	27	22	29	14	19	30	28
DK/NA	15	12	17	29	16	14	15	21

EMPLOYED Q34...................
JOB TYPE Q41

| | White Collr | Blue Collr | UNION HSHLD | |
			Yes	No
Do more good	68%	55%	55%	64%
Do more harm	18	28	29	21
DK/NA	14	17	16	15

26. (Adults) Do you think businesses are doing enough to be transparent about their use of AI, or not?

ADULTS..

| | Tot | Rep | Dem | Ind | Men | Wom | 4 YR COLL DEG | |
							Yes	No
Yes/Enough	13%	13%	9%	14%	17%	9%	13%	12%
No	73	69	81	75	70	76	74	73
DK/NA	14	17	11	11	13	15	12	14

GENERATION (YEAR BORN)............

| | GenZ 1997-2007 | Mllnl 1981-1996 | GenX 1965-1980 | Boomr 1946-1964 | Silent 1928-1945 | HOUSEHOLD INCOME.......... | | | |
						<50k	50-100k	100-200k	>200k
Yes/Enough	15%	20%	12%	8%	8%	12%	12%	10%	20%
No	78	67	75	76	62	73	75	82	69
DK/NA	8	13	14	16	31	15	12	8	11

27. (Adults) Do you think the government is doing enough to regulate the use of AI, or not?

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                ADULTS.................................................
                                                    4 YR COLL DEG
                Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Enough      15%    19%     8%    18%    19%    11%    14%    15%
No              69     57     83     67     64     74     71     68
DK/NA           16     24     10     14     17     15     15     17


                GENERATION (YEAR BORN)............
                GenZ   Mllnl  GenX   Boomr  Silent      HOUSEHOLD INCOME..........
                1997-  1981-  1965-  1946-  1928-              50-    100-
                2007   1996   1980   1964   1945       <50k   100k   200k   >200k

Yes/Enough      23%    17%    14%    11%     6%        14%    15%    15%    18%
No              67     73     70     69     61         69     74     72     65
DK/NA           10     11     16     20     33         16     10     13     16
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28. (Adults) Do you believe AI development is being led by people or organizations that represent your interests, do not represent your interests, or don't you know enough about it to say?

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                    ADULTS.................................................
                                                        4 YR COLL DEG
                    Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Represent            5%     8%     3%     5%     7%     4%     6%     5%
Not represent       37     29     37     43     42     33     42     35
Don't know enough   54     59     58     48     48     59     48     56
DK/NA                4      4      2      5      4      4      4      4


                    GENERATION (YEAR BORN)............
                    GenZ   Mllnl  GenX   Boomr  Silent      HOUSEHOLD INCOME..........
                    1997-  1981-  1965-  1946-  1928-              50-    100-
                    2007   1996   1980   1964   1945       <50k   100k   200k   >200k

Represent            7%     5%     7%     3%     1%         3%     5%     7%     7%
Not represent       36     46     40     30     21         37     36     46     40
Don't know enough   56     47     49     62     73         57     54     45     48
DK/NA                2      2      4      5      5          3      4      1      5


                    KNOW ABOUT AI Q18...........     USE AI Q21................
                    Great  Good   Just   Hardly      Very   Some-  Rare-
                    Deal   Amnt   Some   Anythng     Often  times  ly     Never

Represent           15%     6%     3%     2%         19%     5%     2%     1%
Not represent       50     46     31     22         31     37     40     39
Don't know enough   29     43     64     73         46     54     55     56
DK/NA                6      4      2      3          4      5      2      4
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29. (Adults) Would you be comfortable with an AI tool being used to screen - job applications by companies, or not?

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                    ADULTS..............................................................
                                                                4 YR COLL DEG
                    Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Comfortable     30%    34%    23%    36%    35%    25%    35%    27%
No                  64     61     71     59     59     68     60     66
DK/NA                6      6      6      5      5      6      5      7


                    GENERATION (YEAR BORN)............
                    GenZ   Mllnl  GenX   Boomr  Silent    HOUSEHOLD INCOME..........
                    1997-  1981-  1965-  1946-  1928-            50-    100-
                    2007   1996   1980   1964   1945     <50k   100k   200k   >200k

Yes/Comfortable     36%    33%    32%    26%    21%      24%    32%    33%    44%
No                  62     63     64     65     62       69     61     66     54
DK/NA                2      4      4      9     16        7      6      1      2


                    KNOW ABOUT AI Q18...........        USE AI Q21................
                    Great  Good   Just   Hardly         Very   Some-  Rare-
                    Deal   Amnt   Some   Anythng        Often  times  ly     Never

Yes/Comfortable     44%    32%    31%    17%            47%    40%    30%    16%
No                  54     65     63     68             48     57     66     75
DK/NA                2      3      6     15              5      3      4      9


                    EMPLOYED Q34...................
                    JOB TYPE Q41
                    White  Blue           UNION HSHLD
                    Collr  Collr          Yes    No

Yes/Comfortable     40%    28%            29%    34%
No                  57     68             68     62
DK/NA                3      4              3      4
```

30. (Adults) Would you be comfortable with an AI tool being used to screen - loan
applications by banks, or not?

```
                 ADULTS.................................................................
                                                          4 YR COLL DEG
                 Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Comfortable  27%    32%    20%    32%    34%    21%    35%    23%
No               67     63     75     63     61     73     61     70
DK/NA             6      5      5      5      5      7      3      7


                 GENERATION (YEAR BORN)............
                 GenZ   Mllnl  GenX   Boomr  Silent   HOUSEHOLD INCOME..........
                 1997-  1981-  1965-  1946-  1928-                50-    100-
                 2007   1996   1980   1964   1945      <50k  100k   200k   >200k

Yes/Comfortable  26%    33%    29%    23%    23%       21%   28%    31%    43%
No               70     64     65     72     61        74    65     66     54
DK/NA             4      4      6      5      17        5     6      3      3


                 KNOW ABOUT AI Q18...........   USE AI Q21................
                 Great  Good   Just   Hardly   Very   Some-  Rare-
                 Deal   Amnt   Some   Anythng  Often  times  ly     Never

Yes/Comfortable  44%    29%    26%    17%      40%    33%    25%    20%
No               51     68     69     71       51     64     71     74
DK/NA             5      4      6      12       9      4      4      7


                 EMPLOYED Q34...................
                 JOB TYPE Q41
                 White  Blue          UNION HSHLD
                 Collr  Collr         Yes    No

Yes/Comfortable  36%    28%           25%    33%
No               60     66           70     63
DK/NA             4      5            5      5
```

31. (Adults) Would you be comfortable with an AI tool being used to screen - health insurance claims, or not?

```
                   ADULTS.....................................................
                                                         4 YR COLL DEG
                   Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Comfortable    23%    30%    15%    24%    28%    18%    26%    21%
No                 71     64     80     71     66     76     69     72
DK/NA               6      6      5      5      7      5      5      7


                   GENERATION (YEAR BORN)............
                   GenZ   Mllnl  GenX   Boomr  Silent    HOUSEHOLD INCOME..........
                   1997-  1981-  1965-  1946-  1928-            50-    100-
                   2007   1996   1980   1964   1945     <50k   100k   200k   >200k

Yes/Comfortable    19%    28%    26%    20%    21%      15%    25%    25%    32%
No                 77     66     69     75     64       79     69     71     64
DK/NA               4      6      4      5     15        6      6      4      5


                   KNOW ABOUT AI Q18...........    USE AI Q21................
                   Great  Good   Just   Hardly    Very   Some-  Rare-
                   Deal   Amnt   Some   Anythng    Often  times  ly     Never

Yes/Comfortable    37%    25%    20%    16%        37%    25%    23%    15%
No                 60     71     75     69         56     70     74     77
DK/NA               4      3      5     15          7      5      2      9


                   EMPLOYED Q34....................
                   JOB TYPE Q41
                   White  Blue       UNION HSHLD
                   Collr  Collr      Yes    No

Yes/Comfortable    31%    20%        25%    26%
No                 65     74         72     67
DK/NA               4      6          3      6
```

32. (Adults) Would you be comfortable with an AI tool being used to assist police in suspect identification such as facial recognition, or not?

```
                ADULTS.................................................................
                                                    4 YR COLL DEG
                Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Comfortable 53%    66%    45%    53%    55%    51%    51%    54%
No              42     30     49     42     42     41     42     42
DK/NA            5      3      7      5      3      7      7      4


                GENERATION (YEAR BORN)............
                GenZ   Mllnl  GenX   Boomr  Silent        HOUSEHOLD INCOME..........
                1997-  1981-  1965-  1946-  1928-               50-    100-
                2007   1996   1980   1964   1945        <50k   100k   200k   >200k

Yes/Comfortable 62%    46%    50%    58%    52%         51%    56%    52%    56%
No              36     51     46     35     32          44     41     45     37
DK/NA            2      3      3      7     16           5      3      4      6


                KNOW ABOUT AI Q18...........         USE AI Q21................
                Great  Good   Just   Hardly          Very   Some-  Rare-
                Deal   Amnt   Some   Anythng         Often  times  ly     Never

Yes/Comfortable 54%    52%    55%    52%             64%    56%    55%    44%
No              44     45     39     40              31     40     41     49
DK/NA            2      4      7      8               5      4      4      7
```

33. (Adults) Do you think advancements in AI are likely to lead to: a decrease in the number of job opportunities for people, an increase in the number of job opportunities for people, or do you think AI will not make much of a difference in the number of job opportunities for people?

```
                ADULTS.................................................................
                                                    4 YR COLL DEG
                Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Decrease        56%    51%    65%    57%    51%    61%    57%    56%
Increase        13     14     10     14     13     12     13     12
No difference   24     29     19     23     29     20     25     23
DK/NA            7      6      7      6      7      8      5      8


                GENERATION (YEAR BORN)............
                GenZ   Mllnl  GenX   Boomr  Silent        HOUSEHOLD INCOME..........
                1997-  1981-  1965-  1946-  1928-               50-    100-
                2007   1996   1980   1964   1945        <50k   100k   200k   >200k

Decrease        61%    61%    56%    56%    33%         57%    57%    62%    48%
Increase        15     10     14     11     19          13     12     11     14
No difference   20     24     26     24     30          23     24     23     33
DK/NA            4      5      4      9     18           7      7      4      5


                EMPLOYED Q34...................
                JOB TYPE Q41
                White  Blue          UNION  HSHLD
                Collr  Collr         Yes    No

Decrease        58%    64%           63%    57%
Increase        13     11             5     13
No difference   26     21            28     24
DK/NA            3      4             4      6
```

34. (Adults) Are you employed in any capacity, or not?

```
                   ADULTS...............................................
                                                       4 YR COLL DEG
                   Tot   Rep   Dem   Ind   Men   Wom   Yes   No

Yes/Employed       62%   62%   62%   63%   70%   54%   72%   56%
No                 37    37    38    36    29    45    27    43
DK/NA               1     1     -     2     1     1     1     1
```

35. (If employed q34) How concerned are you that artificial intelligence may make your job
obsolete; very concerned, somewhat concerned, not so concerned, or not concerned at all?

```
                   ADULTS....................................................
                   EMPLOYED Q34..............................................
                                                       4 YR COLL DEG
                   Tot   Rep   Dem   Ind   Men   Wom   Yes   No

Very concerned       6%    3%    7%    6%    5%    6%    6%    6%
Somewhat concerned  15    13    24    12    11    21    19    13
Not so concerned    22    18    26    25    23    22    27    19
Not concerned at all 56   65    42    56    60    51    49    60
DK/NA                1     1     -     1     1     -     -     1
```

```
                   GENERATION (YEAR BORN)....
                   GenZ  Mllnl GenX  Boomr    HOUSEHOLD INCOME..........
                   1997- 1981- 1965- 1946-             50-   100-
                   2007  1996  1980  1964     <50k  100k  200k  >200k

Very concerned       2%    7%    7%    6%       9%    5%    5%    5%
Somewhat concerned  17    17    16    12       16    16    20    10
Not so concerned    21    27    23    18       19    22    27    24
Not concerned at all 60   49    53    64       55    56    49    60
DK/NA                -     -     2     1        1     1     -     1
```

```
                   JOB TYPE Q41
                   White Blue        UNION HSHLD
                   Collr Collr       Yes   No

Very concerned       6%    6%          4%    6%
Somewhat concerned  19    14          16    15
Not so concerned    25    21          25    22
Not concerned at all 49   60          55    56
DK/NA                -     -           -     -
```

36. (If employed q34) Are you learning new skills to be able to use AI to be more productive at work, or not?

```
                     ADULTS.....................................................
                     EMPLOYED Q34...............................................
                                                               4 YR COLL DEG
                     Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Learning         39%    30%    37%    44%    42%    35%    55%    27%
No                   61     69     62     56     58     64     44     72
DK/NA                1      1      1      -      -      1      1      1


                     GENERATION (YEAR BORN)....
                     GenZ   Mllnl  GenX   Boomr         HOUSEHOLD INCOME..........
                     1997-  1981-  1965-  1946-                50-    100-
                     2007   1996   1980   1964          <50k   100k   200k   >200k

Yes/Learning         32%    44%    45%    23%           23%    30%    47%    59%
No                   67     55     54     76            77     69     52     41
DK/NA                1      -      -      1             -      1      2      -


                     JOB TYPE Q41
                     White  Blue          UNION HSHLD
                     Collr  Collr         Yes    No

Yes/Learning         55%    22%           39%    39%
No                   43     78            61     60
DK/NA                1      -             -      1
```

37. (If employed q34) How much of the time would you say you use AI tools to help you do your work; very often, sometimes, rarely or never? (Results based on total sample that responded employed for q34, only asked of respondents who did not choose Never use AI tools for q21. Employed respondents who chose Never use AI tools for q21 assigned to Never use.)

```
                  ADULTS.................................................
                  EMPLOYED Q34...........................................
                                                            4 YR COLL DEG
                  Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Very often         7%     5%     4%    10%     9%     5%     9%     5%
Sometimes         20     15     23     21     17     24     29     14
Rarely            25     25     30     20     26     24     26     25
Never             47     55     43     47     46     48     36     55
DK/NA              1      -      -      1      1      -      -      1


                  GENERATION (YEAR BORN)....
                  GenZ   Mllnl  GenX   Boomr      HOUSEHOLD INCOME..........
                  1997-  1981-  1965-  1946-             50-    100-
                  2007   1996   1980   1964      <50k   100k   200k   >200k

Very often         6%    10%     5%     3%        5%     5%     4%    15%
Sometimes         21     22     22     14        11     19     25     30
Rarely            28     22     29     20        26     22     28     27
Never             45     46     42     62        57     54     43     25
DK/NA              -      -      1      -         -      -      -      3


                  JOB TYPE Q41
                  White  Blue       UNION HSHLD
                  Collr  Collr      Yes    No

Very often        10%     3%        9%     7%
Sometimes         31     11        14     22
Rarely            27     25        24     25
Never             32     61        54     45
DK/NA              1      -         -      1
```

38. (If employed q34) Do you think your employer is using AI tools to monitor your work
activity, or don't you think so?

```
                ADULTS........................................................
                EMPLOYED Q34..................................................
                                                        4 YR COLL DEG
                Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Yes/Monitor     21%    24%    17%    20%    21%    22%    18%    23%
No              73     72     79     72     74     72     76     72
DK/NA           5      3      4      8      5      6      5      5
```

```
                GENERATION (YEAR BORN)....
                GenZ   Mllnl  GenX   Boomr         HOUSEHOLD INCOME..........
                1997-  1981-  1965-  1946-                50-    100-
                2007   1996   1980   1964          <50k   100k   200k   >200k

Yes/Monitor     17%    27%    19%    15%           22%    20%    25%    15%
No              80     67     75     80            73     75     70     80
DK/NA           3      5      6      5             6      5      5      5
```

```
                JOB TYPE Q41
                White  Blue          UNION HSHLD
                Collr  Collr         Yes    No

Yes/Monitor     22%    20%           29%    19%
No              75     75            67     75
DK/NA           3      5             3      5
```

39. (Adults) In thinking about AI's impact on the youngest generation, how concerned are
you that AI will diminish their ability to think for themselves; very concerned, somewhat
concerned, not so concerned, or not concerned at all?

```
                     ADULTS........................................................
                                                             4 YR COLL DEG
                     Tot    Rep    Dem    Ind    Men    Wom    Yes    No

Very concerned       54%    59%    53%    54%    49%    58%    54%    54%
Somewhat concerned   29     26     33     28     30     28     33     27
Not so concerned     7      6      7      7      8      6      6      7
Not concerned at all 8      7      5      9      11     6      5      9
DK/NA                2      1      2      2      2      2      2      3
```

```
                     GENERATION (YEAR BORN)............
                     GenZ   Mllnl  GenX   Boomr  Silent    HOUSEHOLD INCOME..........
                     1997-  1981-  1965-  1946-  1928-            50-    100-
                     2007   1996   1980   1964   1945     <50k   100k   200k   >200k

Very concerned       44%    57%    57%    59%    41%      53%    56%    61%    51%
Somewhat concerned   39     25     28     28     30       27     32     30     30
Not so concerned     9      5      7      4      9        8      5      4      8
Not concerned at all 5      12     9      6      8        9      7      5      11
DK/NA                2      2      -      2      12       4      1      -      -
```

40. (Adults) How concerned are you about political leaders using AI to distribute fake or misleading information; very concerned, somewhat concerned, not so concerned, or not concerned at all?

```
                    ADULTS...................................................
                                                          4 YR COLL DEG
                    Tot   Rep   Dem   Ind   Men   Wom   Yes   No

Very concerned      63%   57%   77%   62%   59%   67%   67%   62%
Somewhat concerned  23    25    17    26    23    23    22    23
Not so concerned     5     5     3     5     8     3     5     5
Not concerned at all 7    11     1     6     8     6     5     7
DK/NA                2     2     1     1     3     2     1     3

                    GENERATION (YEAR BORN)............
                    GenZ  Mllnl GenX  Boomr Silent        HOUSEHOLD INCOME..........
                    1997- 1981- 1965- 1946- 1928-                50-   100-
                    2007  1996  1980  1964  1945         <50k  100k  200k  >200k

Very concerned      50%   62%   64%   75%   58%         67%   64%   65%   60%
Somewhat concerned  33    25    24    15    22          18    27    24    25
Not so concerned     9     6     3     3     5           5     3     7     2
Not concerned at all 8     4     5     6    10           8     5     3     9
DK/NA                -     3     4     2     6           2     1     2     3
```

41. (If employed q34) Would you say your job is a white-collar job, a blue-collar job, or something else?

```
                    ADULTS...................................................
                    EMPLOYED Q34...............................................
                                                          4 YR COLL DEG
                    Tot   Rep   Dem   Ind   Men   Wom   Yes   No

White-collar        41%   39%   51%   41%   35%   50%   69%   22%
Blue-collar         32    45    22    31    42    20    13    46
Something else      23    15    26    24    20    27    18    27
DK/NA                3     1     1     4     4     3     -     5
```